



## Terms and Conditions

1. You must pay your membership fee before we can begin matching you or setting up dates and matches.
2. The membership fee is non-refundable. Once you have paid you do not get your money back. This is because it costs us to process your application form.
3. All information you supply to us must be accurate and not misleading. You must tell the truth on your application form and to our staff members.
4. You must provide the details of two references and we must have satisfactory references before we can begin to match you for dates and matches.
5. Membership of Meet 'N' Match does not guarantee that a match will be found. We will do our best to find a match for you, but you may not get a date or match.
6. If after reviewing your application, we feel that you may pose a risk to any of our members, we may not accept you as a member. Meet n Match can stop you from joining if we feel you might be a risk to others. However we will explain the reasons for this so that you understand our decision.
7. We may undertake a risk assessment and a safe plan for any dates if we feel that any members require additional support.
8. A 3 strike policy is in place. This means if there are up to 3 incidents you will be asked to leave Meet 'N' Match. If you break the rules three times you will have to stop being a member. If there is an incident that we consider to be a criminal offence, your membership will end immediately.
9. You must tell us of any relationship started during your membership through this agency, even if you meet someone elsewhere, this is because we cannot match people that are in relationships
10. Membership of Meet 'N' Match means that you agree to our Code of Conduct. This is a set of rules that keeps everyone safe and a copy will be sent to you once you have

joined.