



Terms and Conditions (EasyRead)



Meet N Match is managed and owned by Spring into Action CIC. Our company number is 8255261 (www.spring-projects.co.uk)



By signing up to Meet N Match you are entering a contract with Spring into Action

If you do not agree to this, or you do not understand, you should not sign up



You must pay your membership fee before we can set up dates and matches.

It costs £180 per year or £15 per month to join Meet N Match friendship and dating agency

There are two ways to join:

Online

Sign up to pay £15 a month or £180 a year

You can pay online at www.meet-n-match.co.uk

Postal

Sign up to pay £180 per year



All membership fees are non-refundable. This means you cannot ask for your money back.

This is because it costs us money to process and manage

your application form.



If you stop your payments, your membership will automatically end.



If we are no longer able to operate the service, we will refund you for any months that remain

We will stop your payments and no more payments will be taken from us.



Application Form

- Online Sign-Ups: Complete the form online and make your payment
- **Postal Sign-Ups:** Complete the application form that we send to you and return this to us with your payment.

All of the information you give us must be accurate. This means you must tell the truth on your application form.



References

You will need to give us the details of two people who can be a reference.

A reference is someone who can answer questions about you



They should have known you for six months or more. They should be a professional person.

The references cannot be members of your family or your friends.



Membership to Meet N Match does not guarantee that a match will be found.



This means that you might not have any matches during your membership.

We will do our best to find a match for you but sometimes we cannot find a match.



This is because the type of person you are looking for might not be on our books, or the person might not want to match with you

To increase your chances of a match, we ask that you are open minded about the person or people you might meet

We will always try to offer you a friendship match



We can stop you from joining if we feel you might be a risk to others.

If this happens, we will explain the reasons why you cannot be a member.



We will do an extra risk assessment if we think members need additional support.

We might say that you have to follow extra rules after doing a risk assessment



We have rules for all of our members. We ask you to stick to these rules.

This is called a code of conduct - a copy will be sent to you once you have joined.

If you break the rules, we will remind you of them and ask you

	not to do this again.
	If you break the rules 3 times, we will stop your membership
POLICE PROPERTY AND ADDRESS OF THE PARTY AND A	If there is an incident during your membership that is a criminal offense, your membership will end immediately.
	We may have to call the police and may need to contact the safeguarding team
	If you start a relationship during your membership, you should tell us.
	This is is because we cannot match people that are in relationships
	We can still match you for friendships if you are in a relationship